

# TELKOMSIGMA

COMPANY PROFILE 2025

## WHO WE ARE

TELKOMSIGMA is now the leading End-to-End IT Solutions company in Indonesia. With our experiences and competencies, we have been at the forefront of IT solutions innovations, development and operations, delivering the best ICT benefit both at home and abroad.

## OUR VISION

Telkomsigma as the Preferred Digital Transformation Partner

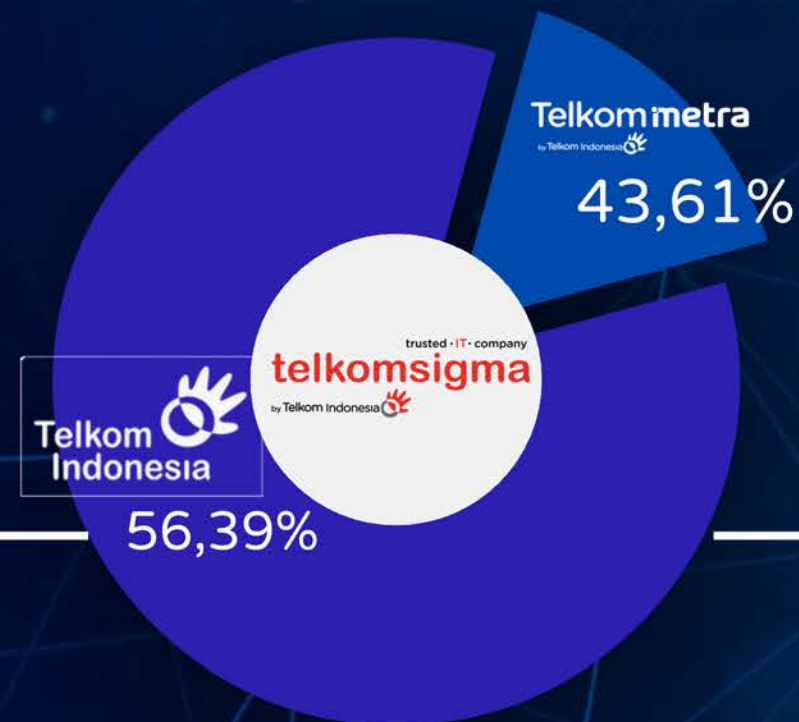
## OUR MISSION

- Enhancing Enterprise capabilities to gain value as a leading trusted IT services in Indonesia.
- Focusing on Service Quality, Customer Engagement, to determine long term partnership with enterprises.
- Establishing digital business platform to leverage digital transformation initiative in many enterprises.

# TELKOMSIGMA

## ▶ as part of Telkom group

As of 2nd December 2022, Telkomsigma's Shareholder was as follows:



Telkomsigma Subsidiaries Share Ownership Composition (%)



Description	
SKS	Sigma Karya Sempurna
AIT	Sigma AIT Sdn. Bhd.

# ABOUT US



More Than  
**432**  
Clients

\*based on customer accounts

More Than  
**11 %**  
Digital IT Service  
Market Share

More Than  
**1000**  
Expertises

**Shareholders**

PT. Telkom Indonesia (Persero) tbk

**Our Offices**

Jakarta | Serpong | Bali | Yogyakarta

# MILESTONE

## 1987

**PT. Sigma Cipta Caraka Established**  
 Started as IBM Business partner.

**SIGMA**

PT Sigma Cipta Caraka established by groups of profesional from Banking & information technology industries.

## 1989-1995

**Launched ALPHABITS Core Banking System Application**

Developed Excalibur, Core System for Capital Market in 1995  
 Launched Stempel, Integrated Security System

## 1997-2005

- Became the first IT Managed Services in Indonesia.
- Established World Class software Development at BaliCamp, Bali.

- Built the first Data Center in Serpong & started to operation
- Developed SERA, Payment Gateway System

## 2007-2009

- Operated Data Center (DC) Surabaya, Int'l Standard DC Facility.
- Managed HIMBARA LINK, Switching ATM Bank BUMN.
- Developed SATU, Core Banking System for BPR (Micro Bank and Institution)
- Supported Directorate General of Immigration for controlling national borderline with Auto Gate System

## 2010-2015

- Sigma fully acquired at 2010 by PT Telkom Indonesia (Persero) Tbk through sub-holding TelkomMetra
- Sigma Transformed to Telkomsigma



- Acquisition of German Centre Indonesia Building
- Data Center Sentul started to operation
- Became First Pioneer Big Data Services in Indonesia
- PT Media Nusantara Data Global has been Acquired by Telkomsigma

## 2016-2020

- Telkomsigma obtained Uptime Institute Tier III & Tier IV Facility certification and Signed to MURI Record
- Telkomsigma earned high revenue, and HIMBARA took over LINK from Telkomsigma.
- Obtained the first Uptime Institute Tier III Operation Certification in SEA
- Telkomsigma Transformed through Products Launching DigiX dan FLOU Cloud

## 2021-2023

- Telkomsigma implemented corporate action for future sustainable business with the merger of 3 subsidiaries i.e. PT Signet Pratama (SGP), PT Sigma Metrasys Solution (SMS) and PT Sigma Solusi Integrasi (SSI).
- Release shares of PT Sigma Tata Sadaya (STS) to Telkom Indonesia.
- Telkomsigma became direct subsidiary for PT Telkom Indonesia
- Established The New Telkomsigma with 3 Business Portfolios; Cloud Services, IT Services & Digital Solution to be The Leading B2B IT Digital Services di Indonesia.

## 2024

- Telkomsigma obtained AWS Advanced Tier Services Partner.
- Telkomsigma has built AI Lab for Fostering Technology development
- Telkomsigma Obtained Achieves highest Level Rating as Premium Partner from Google Cloud
- Telkomsigma earning a new level Strategic Partnership with Palo Alto
- Telkomsigma recognized as a best procurement excellence at AirNav Champion Awards 2024

# OUR MANAGEMENT

Board Of Director members



**I WAYAN SUKERTA**  
Director of Delivery & Operations



**DWI SULISTIANI**  
CEO Telkomsigma



**RINA SUSANTI**  
Director of Finance & Risk Management

# TELKOMSIGMA

## ▶ Business coverage

- 01** **Telco, Media, Education**
  - Communication 4%
  - Media 0.75%
  - Education 5.25%
- 02** **Banking & Financial**
  - Financial Services Banking 31.50%
  - Banking & Non banking 10.50%
- 03** **Logistic, Transportation, Distribution**
  - Professional Services 15.25%
  - Healthcare 1.75%
  - Trading 1.75%
  - Transportation 1.75%
  - Logistic 1%
  - Tourism 0.75%
  - Trading 1.75%
- 04** **Government**
  - Government 9.25 %
- 05** **Energy, Manufacture, Infrastructure**
  - Manufacturing 6.75%
  - Agriculture 1.50%
  - Energy & Resources 4.25%
  - Infrastructure 4.00%



# BUSINESS PORTFOLIO

Portfolios & Services



## IT SERVICES

Transform IT governance and operations to align IT investments with business operations with proven and high quality products.

### Services Solution

- ITOM
- Design & Consulting
- DC Solutions
- Implementation

### Hardware

- IT Infrastructure
- Non IT Infrastructure

### Software

- Commercial Apps
- Custom Apps
- Mobility Solutions
- Ingenium Series
- ERP Merah Putih
- Payroll Base Services

### Financial & Banking Solutions

- Digi X
- Finance Solutions
- SATU



## CLOUD

Cloud bring you an effective, agile, digital and innovative solution in one place, best performance at affordable price and enabling you pay as you grow.

### IaaS

- FLOU
- TelkomCloud

### Private Cloud

Dedicated Private Cloud

### SaaS

- Storage Application
- Enterprise Application

### Cloud Services

- Cloud Professional Services
- Cloud Partnership



## CYBER SECURITY

One Stop Cyber Security Solution for multi industries in Indonesia

### Garuda CSOC

### Security Devices & Services



# PRODUCT & SERVICES

HORIZONTAL SOLUTIONS

## IT Services

- Managed Ops & Services
- Managed Hardware
- Managed Software
- Managed Network
- Managed Connectivity

## Cloud

- IaaS
- F flou
- Telkom cloud
- BaaS
- Storage Application
- Private Cloud
- e-Office
- Sigma Mail
- vMachine
- Telkom Hosting
- Cloud Brokerage

## Cyber Security

- Managed Security, CSOC, VA
- Managed Security, GARUDA

## Specific Industry

- arium
- digiX
- Alpha bits
- satu sarana transaksi keuangan
- e-Akademik
- DISTRIX
- E-PEMDA E-OFFICE GOVERNMENT APPS

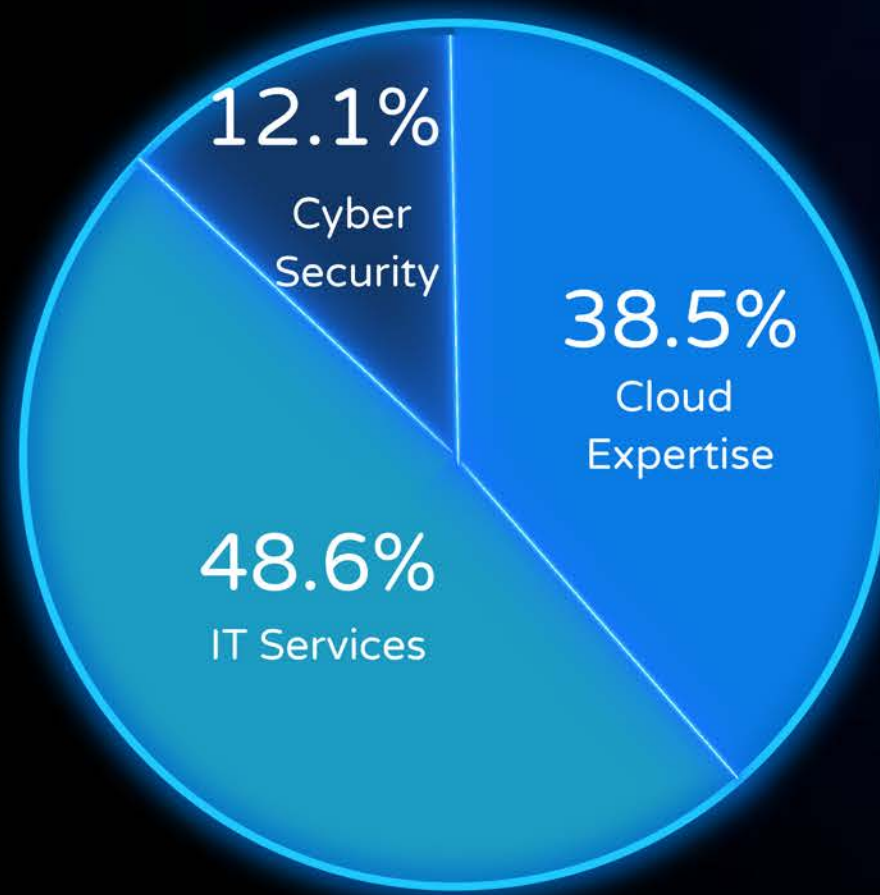
## Vertical Industry solutions

- BANKING & FINANCIAL SERVICES (BFS)**
- ENERGY, MANUFACTURING & UTILITIES (EMI)**
- TELCO, MEDIA, EDUCATION (TME)**
- LOGISTIC, TRANSPORTATION, HEALTHCARE (LTD)**
- GOVERNMENT (SGOV)**

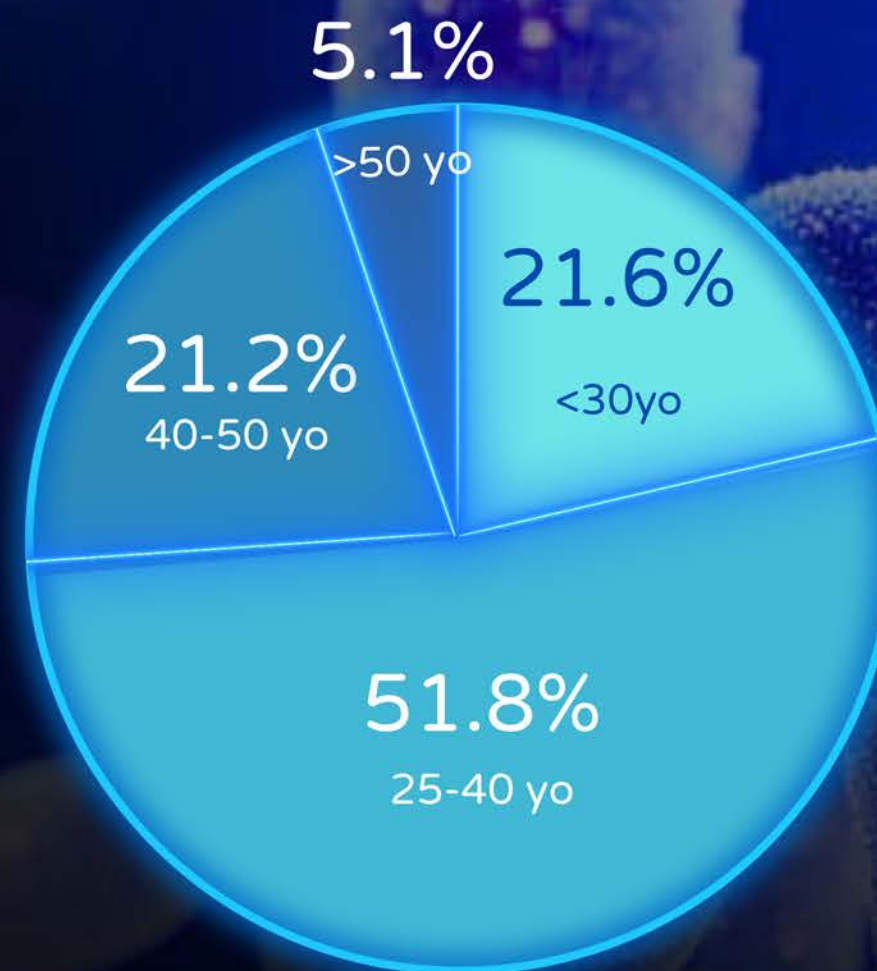
# DEMOGRAPHIC RESOURCES

more than 1000 Expertises

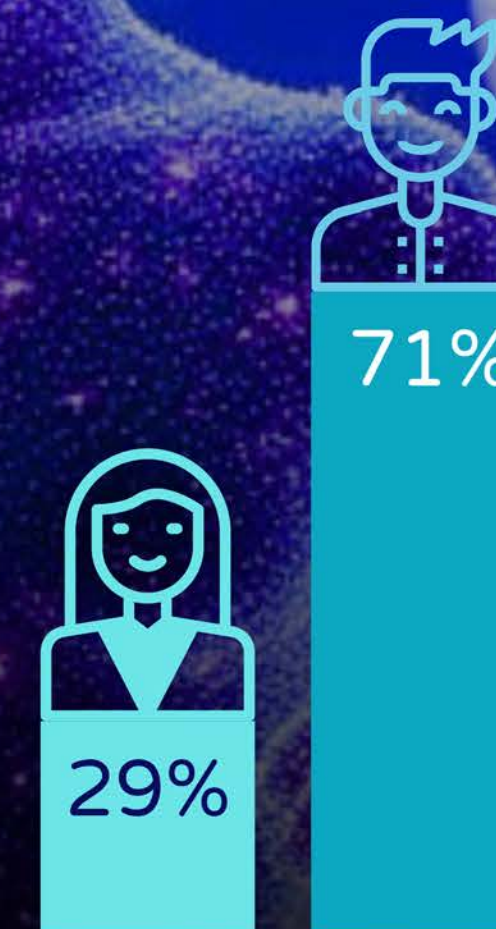
## Expertise Mapping



## Age Mapping



## Gender Mapping



# COMPLIANCE & CERTIFICATES

## IT Experts



586 IT Service Certification

## Network Experts



101 Network Certification

## Security Experts



32 Security Certification

## Cloud Experts



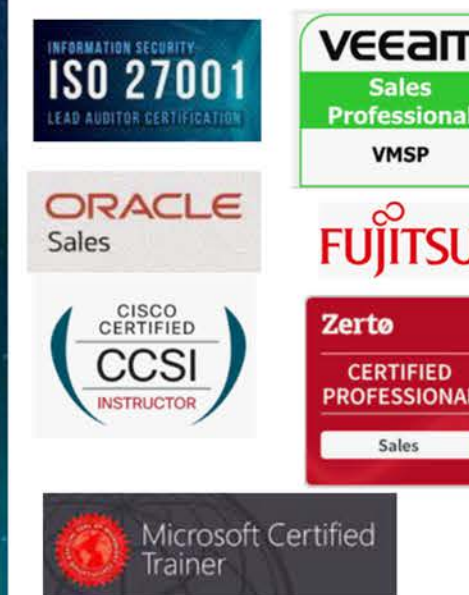
628 Cloud Certification

## Cyber Security Experts



209 Cyber Security Certification

## Other Experts



53 Other Certification

# INDUSTRY RECOGNITION

## Telkomsigma Achievements 2024



Telkomsigma obtained IDIA Awards 2024 as The Most Innovative Digital Technology Services Industry



Accelerating Digital Adoption in SOEs Through the Use of Microsoft in the BUMN Group



Achieving the Mitra Champion Award from AIRNAV in the 'Synergize for Procurement Excellence' Category



Achieving Strategic Partner of The Year 2024 dari Alibaba Cloud



Becomes a Judge in the 'Technology Adoption for SOEs Transformation 2024' FORDIGI Event



Achieving Top Partner South Pacific & Japan at the Alibaba Cloud Global Partner Summit



Favorite Columnist Award from HUKUM ONLINE Readers



Appreciation as the Best SOE from PERURI at the 'Digitalization to Develop Excellent Business Continuity' Event

# INDUSTRY RECOGNITION

## Telkomsigma Achievements 2023



IPRA Award 2023



Award RAPIM Q1 CFUE



Digitech Award 2023



Indonesia Digital Innovation Awards (IDIA) 2023



Alibaba Cloud Partner Summit



Selular Awards 2023



Appreciation Collaboration for Subsidiary 2023



FY24 Microsoft Indonesia Partner



Alibaba Cloud Indonesia Partners Awards 2023



Gold Stevie Winner for Business Technology Solution Categories.



The Best Synergy Performance Partnership



Apresiasi atas raihan penghargaan International Business Awards 2023

# WHISTLEBLOWING SYSTEM

Jika Anda mengetahui ada korupsi,  
Gratifikasi Ilegal, Pemerasan,  
Rekayasa Laporan, Konflik  
Kepentingan, Pencurian Dana/Data,  
Penyalahgunaan Wewenang,  
Pelanggaran Ketentuan dan  
Perbuatan tidak etis lainnya



Kami berkomitmen penuh untuk melindungi identitas Anda.  
[whistleblowing@sigma.co.id](mailto:whistleblowing@sigma.co.id)



# THANK YOU

Telkom Landmark Tower II, 23rd Floor Jakarta

Graha Telkomsigma, Bumi Serpong Damai,  
Jalan Kapt. Subijanto Dj, Lengkong Gudang,  
Kec. Serpong, Kota Tangerang Selatan

[www.telkomsigma.co.id](http://www.telkomsigma.co.id)