

TELKOMSIGMA

COMPANY PROFILE 2024 - Q1

WHO WE ARE

TELKOMSIGMA is the Solutions House, we are leading End-to-End IT company in Indonesia. With our experiences and competencies, we have been at the forefront of IT solutions innovations, development and operations, delivering the best ICT benefit both at home and abroad.

OUR VISION

Telkomsigma as the Preferred Digital Transformation Partner

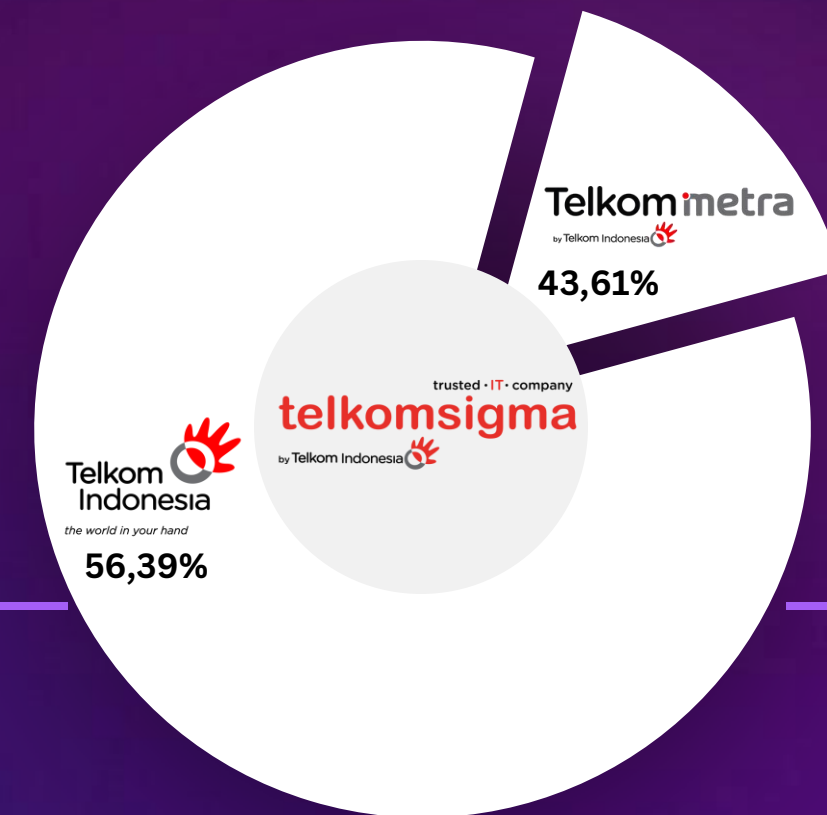
OUR MISSION

- Enhancing Enterprise capabilities to gain value as a leading trusted IT services in Indonesia
- Focusing on Service Quality, Customer Engagement, to determine long term partnership with enterprises
- Establishing digital business platform to leverage digital transformation initiative in many enterprises

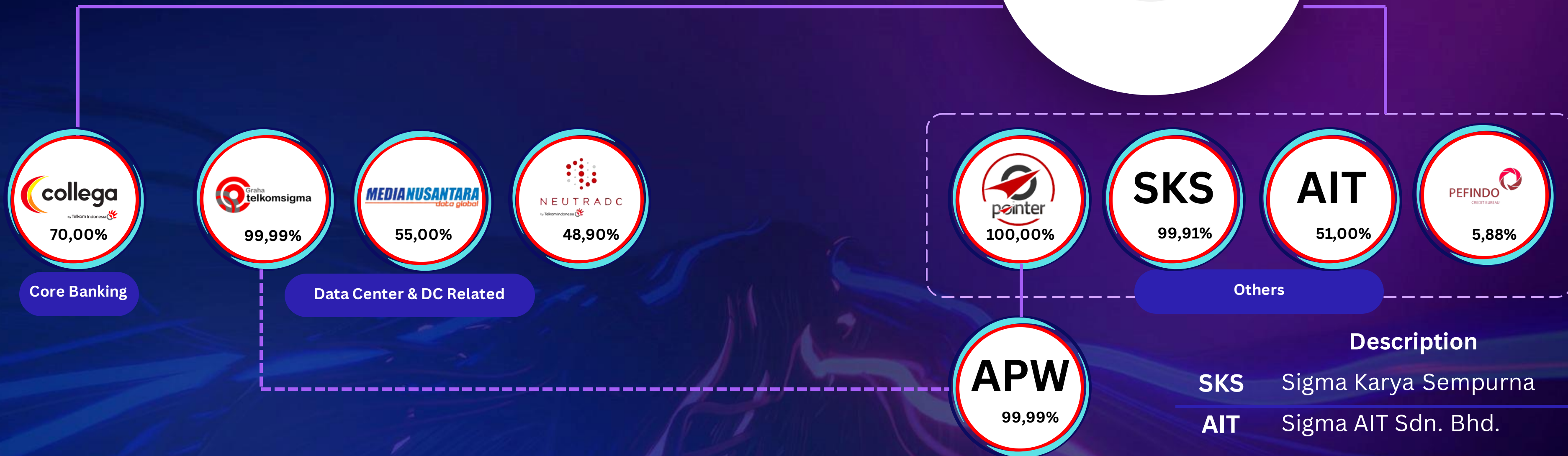
TELKOMSIGMA

▶ as part of Telkom group

As of 2nd December 2022, Telkomsigma's Shareholder was as follows:



Telkomsigma Subsidiaries Share Ownership Composition (%)



Description	
SKS	Sigma Karya Sempurna
AIT	Sigma AIT Sdn. Bhd.

ABOUT US

More Than

895

Clients

More Than

1000

Expertises

More Than

13%

Digital IT Service
Market Share

Our Offices

Jakarta | Serpong | Bali | Yogyakarta

Shareholders

PT. Telkom Indonesia (Persero) tbk

MILESTONE

1987

PT. Sigma Cipta Caraka Established

SIGMA

Started as IBM Business partner.

PT Sigma Cipta Caraka established by groups of profesional from Banking & information technology industries.

1989-1995

Launched ALPHABITS Core Banking System Application

Developed Excalibur, Core System for Capital Market in 1995
 Launched Stempel, Integrated Security System.

1997-2005

- Became the first IT Managed Services in Indonesia.
- Established World Class software Development at BaliCamp, Bali.
- Built the first Data Center in Serpong & started to operation.
- Developed SERA, Payment Gateway System.

2007-2009

- Operated Data Center (DC) Surabaya, Int'l Standard DC Facility.
- Managed HIMBARA LINK, Switching ATM Bank BUMN.
- Developed SATU, Core Banking System for BPR (Micro Bank and Institution).
- Supported Directorate General of Immigration for controlling national borderline with Auto Gate System.

2010-2015

- Sigma fully acquired at 2010 by PT Telkom Indonesia (Persero) Tbk through sub-holding TelkomMetra.
 - Sigma Transformed to Telkomsigma.
-
- Acquisition of German Centre Indonesia Building
 - Data Center Sentul started to operation.
 - Became First Pioneer Big Data Services in Indonesia.
 - PT Media Nusantara Data Global has been Acquired by Telkomsigma.

2016-2020

- Telkomsigma obtained Uptime Institute Tier III & Tier IV Facility certification and Signed to MURI Record.
- Telkomsigma earned high revenue, and HIMBARA took over LINK from Telkomsigma.
- Obtained the first Uptime Institute Tier III Operation Certification in SEA.
- Telkomsigma Transformed through Products Launching DigiX dan FLOU Cloud.

2021-2023

- Telkomsigma implemented corporate action for future sustainable business with the merger of 3 subsidiaries i.e. PT Signet Pratama (SGP), PT Sigma Metrasys Solution (SMS) and PT Sigma Solusi Integrasi (SSI).
- Release shares of PT Sigma Tata Sadaya (STS) to Telkom Indonesia.
- Telkomsigma became direct subsidiary for PT Telkom Indonesia.
- Established The New Telkomsigma with 3 Business Portfolios; Cloud Services, IT Services & Cyber Security to be The Leading B2B IT Digital Services di Indonesia.
- Telkomsigma has authorized as a Microsoft Licensing Solutions Partner with Microsoft, and synergies to effective B2B as Digital Solutions to modernize business

** Aging Telkomsigma

Established
35 th

DC Biz
27 th

Part of Telkom Group
16 th

Cloud Biz
13 th

OUR MANAGEMENT

Board Of Director members



I WAYAN SUKERTA

Director of Delivery & Operation



AHMAD ZAKI NASRUDDIN

CEO of Telkomsigma



RINA SUSANTI

Director of Finance & Risk Management

TELKOMSIGMA BUSINESS COVERAGE

01 Telco, Media, Education

Communication 32,1%
Media 0,1%
Education 0,34%

02 Banking & Financial

Financial Services Banking 14,79%
Banking & Non banking 7,4%

03 Logistic, Transportation, Distribution

Professional Services 18,96%
Healthcare 2,84%
Trading 0,48%
Transportation 1,43%
Logistic 0,33%
Tourism 0,03%
Lodging & Restaurant 0,004%

04 Government

Government 6,74 %

05 Energy, Manufacture, Infrastructure

Manufacturing 7,9%
Agriculture 2,73%
Resources 1,4%
Property 1,35%
Public Utilities 0,27%



BUSINESS PORTFOLIO

Portfolios & Services



IT SERVICES

Transform IT governance and operations to align IT investments with business operations with proven and high quality products.

Services Solution

- ITOM
- Design & Consulting
- DC Solutions
- Implementation

Hardware

- IT Infrastructure
- Non IT Infrastructure

Software

- Commercial Apps
- Custom Apps
- Mobility Solutions
- Ingenium Series
- ERP Merah Putih
- Payroll Base Services

Financial & Banking Solutions

- Digi X
- Finance Solutions
- SATU



CLOUD

Cloud bring you an effective, agile, digital and innovative solution in one place, best performance at affordable price and enabling you pay as you grow.

IaaS

- FLOU
- TelkomCloud

Private Cloud

Dedicated Private Cloud

SaaS

- Storage Application
- Enterprise Application

Cloud Services

- Cloud Professional Services
- Cloud Partnership



CYBER SECURITY

One Stop Cyber Security Solution for multi industries in Indonesia

- Garuda CSOC

- Security Devices & Services

OUR PRODUCT & SERVICES

HORIZONTAL SOLUTIONS

IT Services

Managed Ops & Services

Managed Hardware

Managed Software

Managed Network

Managed Connectivity

IBM Business Partner

ORACLE PARTNER

ERP MERAH PUTIH

SAP Partner

Mobility Solution

pijar corpu

DISTRIX Ingenium

Pointer Platform

Transaction Base Services

Cloud

IaaS

f flou

BaaS Backup as a Service

Storage Application

Private Cloud

e-Office

Sigma Mail

vMachine

Telkom Hosting

Cloud Partnership

Cyber Security

Managed Security, CSOC, VA

Managed Security,

GARUDA Cyber Security

Specific Industry

arium

digiX

Alphabits

satu sarana transaksi keuangan

e-Akademik

DISTRIX

E-PEMDA
E-OFFICE
GOVERNMENT APPS

Vertical Industry solutions

BANKING & FINANCIAL SERVICES (BFS)

ENERGY, MANUFACTURING & UTILITIES (EMI)

TELCO, MEDIA, EDUCATION (TME)

LOGISTIC, TRANSPORTATION, HEALTHCARE (LTD)

GOVERNMENT (SGOV)

DEMOGRAPHIC RESOURCES

More than 1000 Expertises

Expertise Mapping

Cloud Experts



Cyber Security



IT Experts

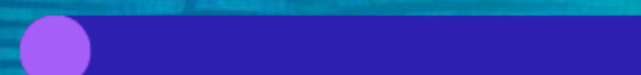


Data Center & Others



Age Mapping

<30 yo



25-40 yo



>40 yo



Gender Mapping



28%



72%

COMPLIANCE & CERTIFICATES

IT Experts



689 IT Service Certification

Network Experts



95 Network Certification

Security Experts



35 Security Certification

Cloud Experts



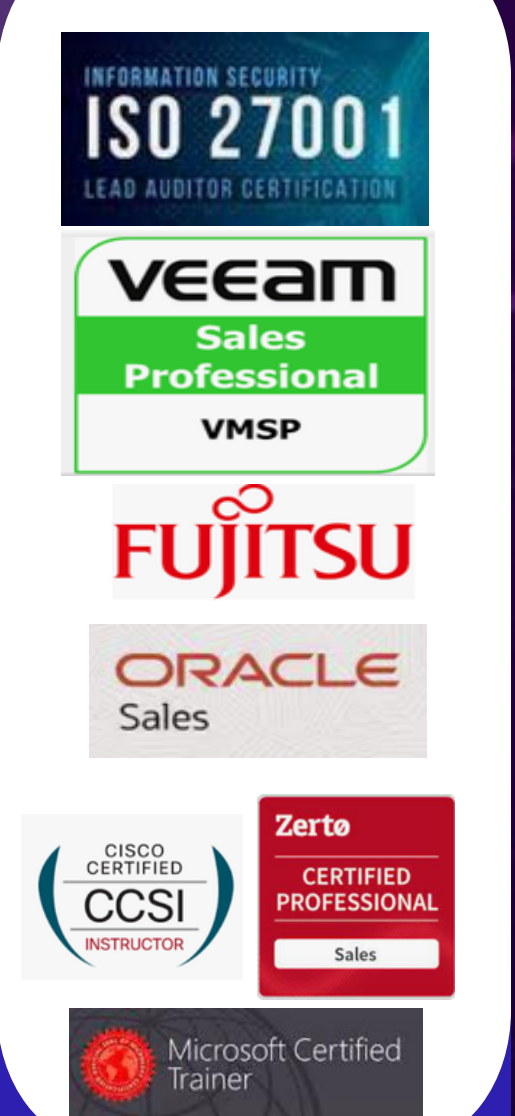
397 Cloud Certification

Cyber Security Experts



120 Cyber Security Certification

Other Experts



34 Other Certification

INDUSTRY RECOGNITION

Telkomsigma Achievements 2023



IPRA Award 2023

Best Public Relation in Company Strategy on Optimizing Business Lines to Accelerate Cloud Based Digital Transformation



Cyber Security ISO

Best Profitability Subsidiaries Telkom



Digitech Award 2023

- The Best IT Human Capital Development (IT Solution Services)
- 5 Star Diamond untuk kategori IT Solution Services
- The Best Digital Transformation (IT Solution Services)
- The Best CEO For Corporate Digital Transformation of Theyear (Roberto Surya Negara)



Indonesia Digital Innovation Awards (IDIA) 2023

The Most Innovate Digital Technology Service Company for The Acceleration of Cloud-Based Digital Technology Services Industry as Digital Technology Services Industry



Alibaba Cloud Partner Summit

Asia Partner of The Year



SELULAR AWARDS 2023

Best Digital Transformation Contribution 2023



APPRECIATION COLLABORATION FOR SUBSIDIARY 2023

Infrastructure Excellent Collaboration to Support Telkom Group's Business



ALIBABA CLOUD INDONESIA PARTNERS AWARDS 2023

Strategic Partner of The Year



FY24 Microsoft Indonesia Partner

Most Skilling Partner



FY24 Microsoft Indonesia Partner

Operation Management Solution Garuda Cyber Security, Gold Stevie Winner for Business Technology Solution Categories



In-House Counsel Summit 2023 HUKUMONLINE

In-House Counsel Elite List (IHCEL)



The Best Synergy Performance Partnership

The Best Synergy Performance di BUMN



Apresiasi atas raihan penghargaan International Business Awards 2023

Gold Winner in Category Business Technology Solutions – Operations Management Solution For Innovation Winner Title

INDUSTRY RECOGNITION

Telkomsigma Achievements 2022



TOP DIGITAL AWARDS 2022

- TOP Digital Implementation 2022
- TOP Leader Digital Implementation



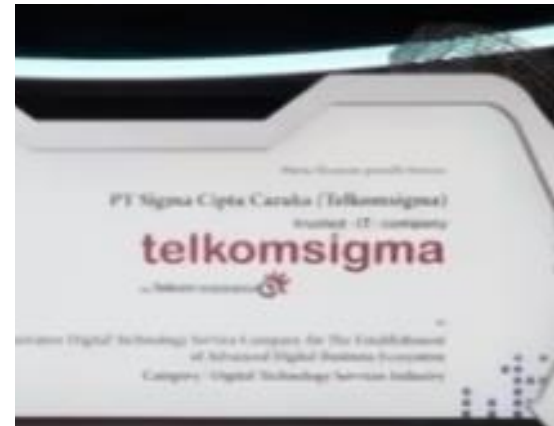
TOP DIGITAL AWARDS 2022

3. TOP Digital on Distribution Solutions 2022
4. TOP Digital on Cloud Services 2022



IPRA AWARDS 2022

The Best PR in Company Strategy on Establishing Digitalization and Technology Through Products and Services (ICT)



IDIA AWARDS 2022

The Most Innovation Digital Technology Services Company for the Establishment of Advance Digital Business Ecosystem



DIGITECH AWARD 2022:

The Best Transformation & Digital Innovation



ALIBABA CLOUD PARTNER AWARDS 2022:

Strategic Partner of The Year



ASIA-PACIFIC STEVIE AWARDS 2022:

The Rise of Multi Cloud Brokerage



INDONESIA PR TOP LEADER AWARDS 2022:

Top PR Leaders for Business Strategy on Fostering Innovative Products and Services



Next-BE Fest 2022:

The Best Synergy Performance



Indonesian in House Counsel Awards

In-house Most Respected in House Counsel



RAPIM CFUE AWARDS

Best Profitability Business Unit Subsidiary pada RAPIM Q2 CFUE 2022



THANK YOU

Telkom Landmark Tower II, 23rd Floor Jakarta

Graha Telkomsigma, Bumi Serpong Damai, Jalan
Kapt. Subijanto Dj, Lengkong Gudang, Kec.
Serpong, Kota Tangerang Selatan

www.telkomsigma.co.id

JUDUL

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JUDUL

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02 poin

03 poin

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JUDUL

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100%

Keterangan

JUDUL

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JENIS FONT : SAVED BY ZERO

Untuk judul : gunakan Saved by zero

Untuk text biasa, Bisa gunakan font type – NUNITO LIGHT

subtext (yang berwarna ungu) gunakan – MINA LIGHT/BOLD